

12<sup>th</sup> May 2010

Tony Dal Bon  
Eco-Block Australia

Dear Tony,

Thank you for all your help throughout the construction of our house. It wouldn't have been the same without you.

Your tireless support made the building process a whole lot easier than it would have otherwise been and your superb product gave us a house far better than we'd hoped for.

Our choice to use Eco-block was a fortuitous one. As you know, we originally designed the house in concrete block. As an owner-builder and the bottom of the construction "food-chain", we were struggling with securing trades, especially masonry. This meant setbacks right from the beginning. Luckily before a single block was laid we stumbled across ICF's, albeit a different brand to yours. We researched all the ICF products we could find and Eco-Block was clearly the best one for our application.

It was a last minute decision to change construction materials and a costly one. But with the potential control we would get over the construction and superior qualities of the Eco-Block over concrete block it was a "no-brainer". We halted construction with the footings and ground slab already poured and we re-designed the house to use Eco-block. We have no doubt the extra delays and re-design costs were worth every second and cent.

Construction went smoothly, the Eco-Block walls at least! In-fact it was by far the easiest part of the whole build. We even looked forward to building the walls as it was light , easy work we could do together and was relatively stress free. Using eco-block also had the added benefit of easy on-the-fly alterations to some of our design, eg window positioning/height that would not have been possible, or would have been far more costly than with other building materials

Now that the house is finished we look back and shake our heads in disbelief at what we've achieved. We are not builders. We're not idiots either, or strangers to hands-on renovating, but this was our first new build. We would have been happy to have a nice solid house built from concrete block, just like everyone else. But now we have a house that gives us a great feeling of pride. It looks like a normal rendered house from the outside but in fact it's an intelligent, responsible, energy efficient house hiding behind a normal exterior.

Living in the house is dream, just as you promised, stable in temperature and so very quiet.

It is without hesitation or reservation that we recommend Eco-Block as a construction material to anyone, be they builder or owner-builder.

Not only did Eco-Block perform beyond our expectations in it's ease, speed, economy and flexibility in construction, but the service, support and training provided by Eco-Block was exceptional.

The levels of service and attention we received from Eco-Block exceeded our expectations and put all other suppliers to shame.

We can't thank you, Tony, enough for your support throughout the construction of our house.

Yours faithfully

Darryn Bell and Andrea Green  
Coorparoo, Qld